



Volunteer Shop Assistant



Days available Wednesday,
Thursday, Friday and Saturday
morning and afternoons.

Over 16 Years can apply.

The Sutton in Ashfield shop is part of the commercial / income generation team. This role is to improve and support the work of the staff to maximise the income generated from the donations which provides the charity with vital funds to run our services. The role involves volunteering both in the back of the shop behind the scenes and in the shop itself.

Who?

The volunteer shop assistant helps the shop to run efficiently and effectively, and to sell products for Age UK Nottingham and Nottinghamshire, which in turn, generates funds to allow Age UK Notts to continue to run effective services for older people.

Job
Role.

Engaging with customers, in a friendly and welcoming way, Ensuring customers experience excellent customer service, Maintain the look of the shop displays by restocking shelves and rails and overall keeping the shop tidy. At the back of the shop you will need to accept donations and make sure they are correctly labelled, labelling, steaming and hanging all sale items and maintain a safe, tidy and clean work environment .

Good to
know.

What are they looking for?

A genuine interest in the wellbeing of older people, an enjoyment of chatting with customers and offering good customer service, an ability to get on well with others and to volunteer as part of a team, a calm, sensitive, personable and positive approach. A willingness to learn how to use the shop tills and to process card payments. Ability to use and have access to the internet to share stock on social media.